

# **COLLECTIVE AGREEMENT**

**Between**

**RESORTQUEST WHISTLER PROPERTY  
MANAGEMENT INC.  
(The Coast Blackcomb Suites at Whistler)**

**And**



**June 1, 2014 — May 31, 2017**

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## **ARTICLE I - INTRODUCTION**

### **1.01 PURPOSE**

- (a) The purpose of this Agreement is to set forth and establish the terms and conditions of employment for those employees who come within the scope of this Agreement, so that stable and harmonious relationships may be established and maintained between the Employer and the Union, to the mutual benefit of the parties to this Agreement.
- (b) Further, the purpose of the Agreement is to facilitate the peaceful adjustment of all disputes and grievances in accordance with Article 20 of this Agreement, to prevent strikes, lockouts, slowdowns or other interferences with work, unnecessary expense, and avoidable delays in carrying out the most efficient and effective operations of the Employer's business, and to enhance the living standards and working conditions of the employees.

### **1.02 GENDER PREFERENCES**

All articles and clauses referred to in this Agreement apply equally to both male and female employees.

## **ARTICLE 2 - DURATION AND INTEGRITY OF AGREEMENT**

### **2.01 DURATION**

- (a) This Agreement shall be for the period from and including June 1<sup>st</sup>, **2014** to and including May 31<sup>st</sup>, **2017**. Thereafter, the Agreement shall continue in full force and effect from year to year subject to the right of either party to serve notice to commence bargaining as provided for in the Labour Relations Code of British Columbia.
- (b) During the period when negotiations are being conducted between the parties for the renewal of this Agreement, the present Agreement shall continue in full force and effect until:
  - (i) the Union commences a legal strike; or
  - (ii) the Employer commences a legal lockout; or
  - (iii) the parties enter into a new or further Agreement.
- (c) During the continuation period provided in (b) above, neither party shall attempt to take any action or make any changes in the terms and conditions of employment which would be inconsistent with the express terms of this Agreement.

## **2.02 LABOUR RELATIONS CODE - SECTIONS 50(2) AND 50(3) EXCLUDED**

The operation of Sections 50(2) and 50(3) of the *Labour Relations Code of British Columbia* is hereby excluded.

## **2.03 STRIKES AND LOCKOUTS**

The Union agrees during the term of this Agreement there will be no slowdown or strike, stoppage of work or refusal to work or to continue to work. The Employer agrees that during the term of this Agreement there will be no lockout.

## **2.04 EXTENT**

- (a) The parties recognize and agree that they cannot be obligated or bound by any term, condition or provision, which would be contrary to any existing federal or provincial legislation or regulations passed pursuant thereto. In the event that any term, condition or provision, or part thereof, which is incorporated into this Agreement, whether by inadvertence, error or misunderstanding, is in fact or in law contrary to such federal or provincial legislation or regulation, then such term, condition or provision or part therefore, is void and of no effect.
- (b) In the event that existing federal or provincial legislation makes invalid any provision of this Agreement, the remaining provisions shall remain in effect for the term of the Agreement. The Employer and the Union shall confer to settle upon a mutually agreeable provision to be substituted for the provision(s) so altered or invalidated.

## **ARTICLE 3 - UNION RECOGNITION**

### **3.01 RECOGNITION OF EXCLUSIVE BARGAINING AGENT**

- (a) The Employer recognizes the Union as the sole and exclusive bargaining agent for its employees, as defined in paragraph (b) below.
- (b) Except as specifically provided otherwise, the term "employee" or "employees" as used in this Agreement shall be understood to mean the employees of the Employer in the Housekeeping Department at Whistler, B.C., with the exception of those excluded by the *Labour Relations Code of B.C.* or those exclusions recognized by the parties in paragraph (c) below.
- (c) The following positions are excluded from the Housekeeping Department bargaining unit:

- **Housekeeping Manager**
- **Housekeeping Room Inspector/Housekeeping Coordinator**

### 3.02 RECOGNITION OF LEGAL PICKET LINES

- (a) No employee shall be disciplined for refusing to cross a legal picket line arising from a strike or lockout. Any employee failing to report to work as a result of this provision shall be considered to be absent without pay.
- (b) For purposes of this provision, a "legal picket line" shall mean only those picket lines expressly permitted under the *Labour Relations Code of B.C.*

### 3.03 NO DISCRIMINATION

- (a) No discrimination shall be shown against an employee who is active in the affairs of the Union.
- (b) The Employer agrees that there shall be no discrimination against any employee with respect to employment or any term or condition of employment which would violate Section 13 of the *Human Rights Code of B.C.*, as may be amended from time to time.

In the event that the available medical evidence indicates that a disabled employee is capable of returning to work in a suitable position, the Parties acknowledge the human rights jurisprudence which results in a "duty to accommodate" being placed on the Employer, the Union and the disabled employee.

Should any dispute arise concerning the Employer's compliance with respect to Section 13 of the *Human Rights Code*, as may be amended from time to time, the parties shall meet to attempt to resolve the matter in dispute. If the parties are unable to resolve the dispute, the complainant employee may refer the matter to the Human Rights Council for resolution. As an alternative, the parties may mutually agree to submit the dispute for resolution to the Arbitration procedure set out in this Agreement.

- (c) The Union and the Employer recognize the right of all persons employed by the Employer to work in an environment free from sexual harassment or personal harassment by any other person employed by the Employer.

Sexual harassment shall be defined as any conduct, comment or contact of a sexual nature:

- (i) that might reasonably be expected to cause offence or humiliation to the recipient; or
- (ii) that might reasonably be perceived by the recipient as placing a demand of a sexual nature on his/her continued employment or with respect to a term and condition of his/her employment.

Personal harassment shall be defined as any improper conduct or comment by a person employed by the Employer that is directed at and



offensive to another person and is demeaning and which the first person knew or ought reasonably to have known would be offensive. Personal harassment shall not include the legitimate exercise of a supervisor's authority.

- (d) Any grievance commenced by an employee with respect to paragraph (c) above will be handled with all possible confidentiality and dispatch by the Union and the Employer.
- (e) An alleged offender under paragraph (c) above shall be entitled:
  - (i) to be given notice of the substance of the complaint brought against him/her; and
  - (ii) to be given notice of, and to attend and participate in, any arbitration hearing which is held with respect to the employee's grievance.
- (f) The Employer shall post conspicuously in the workplace a policy regarding harassment and discrimination.
- (g) In the event that
  - (i) an employee raises a complaint with the Employer under paragraph (c) above, and
  - (ii) both the complainant and the alleged offender are members in the bargaining unit represented by the Union, the Employer and the Union shall carry out forthwith a joint investigation into the complaint.

### **3.04 PERFORMANCE OF BARGAINING UNIT WORK**

Persons whose jobs are not in the bargaining unit shall not perform work presently done by employees covered by this Agreement if the performance of such work would directly result:

- (a) in the layoff or reduction of hours of work of an employee; or
- (b) in the failure to recall a regular employee pursuant to Article 10.03(a), provided that during the period of time it would take the recalled employee to return to work, the work may be performed by a person whose job is not in the bargaining unit.

### **3.05 UNION BUTTONS**

An employee may wear the Union button without being disciplined.

### **3.06 UNION ACCESS**

- (a) A properly authorized representative of the Union, upon first obtaining permission in advance from the Employer, shall be allowed access to the Employer's premises for the purpose of dealing with matters arising out of this Agreement. Permission shall not be unreasonably denied by the Employer.
- (b) The Employer is entitled to require an individual to substantiate that he/she is an authorized representative of the Union.
- (c) Access to the authorized representative of the Union must not result in any disruption with the Employer's operations or affairs, and it must not result in any employee or employees neglecting their work duties and responsibilities.

### **3.07 VIOLENCE IN THE WORKPLACE**

Should an employee become victim of an act of violence or threatened act of violence in the workplace, the Employer shall perform the following:

- (a) The Employer shall immediately conduct an investigation into the act or threatened act of violence.
- (b) A written report shall be produced by Management with seven (7) days of the Employer becoming aware of the incident.
- (c) The Union shall be provided with a copy of this report.
- (d) This Article does not limit Management's ability to discipline employees.

### **3.08 NATURE OF COMMUNICATIONS**

The Union and the Employer recognize the right of all persons employed by the Employer to be treated with integrity, trust and respect. To this end, both parties will maintain open lines of communication and shall promote a good relationship built on mutual trust and respect.

### **3.09 CONTRACTING OUT**

The Employer agrees that for the duration of this Collective Agreement, regular Room Attendant and Houseperson duties will not be contracted out. However, the Employer retains the right to contract out Deep Clean and Common Area Cleaning and agrees to provide thirty (30) calendar days' notice, in writing, to the Union prior to contracting out any bargaining unit work which is currently being performed by employees in the bargaining unit. During this notice period, the Employer and the Union shall engage in meaningful consultation to explore alternatives which may be available to the contracting out of the work.

### **3.10 PRINTING OF COLLECTIVE AGREEMENT**

The Employer shall reimburse the Union for one-half (½) of the cost of printing of a sufficient number of copies of this Collective Agreement, up to a maximum reimbursement of one hundred dollars (\$100.00).

**The Union will provide the Employer with ten (10) copies of the Collective Agreement. The Employer shall contribute fifty dollars (\$50.00) towards this expense.**

### **3.11 LEAVE TO ATTEND NEGOTIATIONS**

The Employer agrees to grant a leave of absence for up to two (2) employees, as members of the Union Negotiating Committee, to attend collective bargaining meetings between the Union and the Employer. Such leave of absence shall be granted without loss of regular pay with respect to any scheduled work hours that the employee misses due to his/her attendance at the collective bargaining meeting between the Union and the Employer.

## **ARTICLE 4 - UNION SECURITY**

### **4.01 MEMBERSHIP**

- (a) All employees covered by this Agreement who were hired prior to October 12<sup>th</sup>, 1995 and who were, on that date, members of the Union or thereafter chose to become a member of the Union shall, as a condition of employment, remain a member of the Union.
- (b) All new employees covered by this Agreement hired after October 12<sup>th</sup>, 1995 shall become members of the Union within thirty (30) days after the date of initial employment.

### **4.02 NEW EMPLOYEES**

The Employer agrees that it will advise each newly hired employee of the Union security and check-off provisions provided in this Collective Agreement, and refer such employees to the Union for purposes of obtaining a Union card.

### **4.03 DEDUCTION OF DUES**

- (a) The Employer agrees to deduct initiation fees and Union dues (including any arrears in Union dues which may be owing to the Union) upon receipt of the appropriate assignment of wages form, signed by each employee.
- (b) All employees, as a condition of employment, shall sign an assignment of wages form upon commencement of employment. In the event that the Employer's files do not contain the necessary assignment of wages for

any existing employee, such employees shall, upon demand, sign and present the appropriate assignment of wages form.

- (c) All monies deducted from employees' earnings pursuant to this Article are to be forwarded to the Secretary of the Union, together with a list of employees to whom the monies are to be credited, on or before the 28<sup>th</sup> day of the month following the month in which the deductions are made.
- (d) Before the Employer is obliged to deduct any amount under paragraph (a) above, the Union must advise the Employer in writing of the amount of the initiation fees and Union dues (including any arrears in Union dues which may be owing to the Union) to be deducted from the employee. The Employer is only required to deduct the specified amount of the initiation fees and Union dues from payments that are made directly to the employee by the Employer.
- (e) The Union recognizes and agrees that the Employer's obligations to deduct such dues is expressly restricted to making only such deductions as are permitted by law, and as are authorized by valid assignment of wages form executed by each employee.
- (f) Upon resignation, layoff, or termination for cause, the Employer will deduct the current month's dues from the employee's final paycheque and remit it as per paragraph (c) above.
- (g) The Employer agrees to show on each employee's T4 slip the amount of Union dues deducted.

#### **4.04 AN EMPLOYEE'S FAILURE TO MAINTAIN MEMBERSHIP IN GOOD STANDING**

Upon notice in writing from the Union to the Employer that an employee:

- (a) has refused to become a member of the Union pursuant to Article 4.01(b),
- (b) has resigned from being a member of the Union, or
- (c) has revoked his/her written assignment of wages to pay initiation fees or union dues, the Employer shall immediately discontinue the employment of such employee. The Union shall indemnify the Employer and hold it blameless against any and all suits, claims, demands and liabilities that may arise for the purposes of complying with the provisions of this Article.

## **ARTICLE 5 - UNION STEWARDS**

### **5.01 SHOP STEWARDS**

- (a) The Union shall appoint from among the employees, and the Employer shall recognize, two (2) Shop Stewards and one (1) Alternate Shop Steward. The Union shall appoint one of the Shop Stewards to be the Chief Shop Steward. The duties of the Shop Stewards shall be to assist in the reporting and resolution of all grievances as well as disseminating bona fide information of the Union to the employees.
- (b) The Employer agrees to recognize a duly appointed or elected Shop Steward provided that the Union has first advised the Employer in writing of the name of the employee so appointed. The Union agrees to advise the Employer in writing of any changes made by appointment or election from time to time.
- (c) The Shop Steward's first obligation is the fulfilment of his/her responsibilities as an employee. During his/her working hours, the Shop Steward is not entitled to engage in Union activities other than the necessary involvement in the reporting and resolution of grievances.
- (d) The Shop Steward must not leave his/her assigned work duties to engage in the activities under paragraph (c) above without prior permission. Such permission will not be unreasonably withheld.
- (e) The necessary time which is spent by a Shop Steward during his/her regular working hours in attending a meeting with the Employer, in regard to the reporting or resolution of a grievance, shall be considered to be time worked. The timing of such a meeting shall be mutually agreed to between the Employer and the Shop Steward.
- (f) Under no circumstances shall a Steward take any action or issue any instruction which will interfere with the operation or affairs of the Employer, or with the management of or direction of the work force.
- (g) The Shop Steward shall not be discriminated against or disciplined for the proper performance of his/her duties on behalf of the Union.

### **5.02 MANAGEMENT AND UNION STEWARDS MEETING**

- (a) Upon request, a person or persons designated by the Employer and empowered to act on a subject will meet with the Union Stewards on a monthly basis, to review problems that may arise concerning the application and operation of the Collective Agreement. It is agreed that the Union staff representative may attend these meetings from time to time.
- (b) The timing of the meeting referred to in paragraph (a) above shall be mutually agreed to between the Employer and the Chief Shop Steward,

and shall be consistent with the needs of the operation. A Shop Steward, who is otherwise scheduled to be working at the time the meeting is to be held, shall be entitled to leave his/her work duties to attend the meeting without loss of regular pay.

- (c) Minutes shall be kept as a record of the matters discussed during these meetings.
- (d) When the Chief Shop Steward and the Employer agree, it will not be necessary to convene the monthly meeting.

## **ARTICLE 6 - MANAGEMENT RIGHTS**

### **6.01**

The Union recognizes the right of the Employer to direct the workforce, and to promote, demote, transfer, discipline or discharge.

### **6.02**

The Union further recognizes the right of the Employer to operate and manage its business in all respects.

### **6.03**

The Employer also reserves the right to enact, supplement and alter, from time-to-time, reasonable rules and regulations to be observed by the employees.

### **6.04**

Such management rights shall be exercised in a manner which shall not be inconsistent with the terms of this Agreement.

## **ARTICLE 7 - HIRING PROCESS**

### **7.01      JOB POSTINGS**

The Employer agrees to provide the Chief Shop Steward with copies of all job postings.

### **7.02      PROMOTION OR TRANSFER**

- (a) Any employee in the bargaining unit who is granted a promotion or transfer by the Employer to a position within the bargaining unit shall be on a trial period for thirty (30) calendar days. During this trial period, the

employee must demonstrate that he/she can satisfy the requirements of the work performance criteria for the job, to the satisfaction of the Employer.

- (b) Should the employee be unable to satisfy the requirements of the work performance criteria in the trial period, or should the employee decide during the trial period that he/she does not want to continue in the job, then the employee shall be returned to his/her former position. In such circumstances, the Employer shall have the right to require all employees who changed positions in consequence of the promotion or transfer, to move back into their positions and wage rates which they occupied prior to the promotion or transfer.
- (c) Any employee in the bargaining unit who applies for, and is awarded, a position with the Employer outside the bargaining unit shall be on a trial period for thirty-five (35) calendar days. During this trial period, the employee of the Employer, at either's sole discretion, may decide to have the employee return to his/her former position within the bargaining unit. In such circumstances, the Employer shall have the right to require all the employees who changed positions within the bargaining unit, in consequence of the movement of the employee to a position outside of the bargaining unit, to move back into their positions and wage rates which they had previously occupied.

## **ARTICLE 8 - HOURS OF WORK**

### **8.01 NORMAL STRAIGHT TIME HOURS OF WORK**

- (a) The normal straight time hours of work assigned by the Employer shall conform with the following guidelines:
  - (i) not more than eight (8) hours in any one day;
  - (ii) not more than five (5) working days in any seven (7) day period (Sunday to Saturday);
  - (iii) not more than forty (40) hours in any five (5) working day period.
- (b) Any hours which the Employer requires an employee to work in excess of the above shall be paid as per the overtime provisions contained in the *Employment Standards Act of B.C.*, as may be amended from time to time.
- (c) Subject to paragraph (e) below, all overtime work required by the Employer will be voluntary.
- (d) When overtime is required by the Employer, the work will be offered to the employees in the particular classification on a seniority basis, provided

that the employees have the required skill, ability and qualifications to perform the work.

- (e) In the event that all of the employees who are offered the overtime work by the Employer refuse such work, then the junior employee(s) in the particular classification who has the required skill, ability and qualifications must perform the overtime work.
- (f) When the Employer requires overtime to be performed at the end of the regular working shift, the Employer shall offer the overtime work, pursuant to paragraphs (d) and (e) above, to employees who are scheduled to work on that day.
- (g) In the event the Employer directs an employee to perform overtime work, pursuant to paragraph (e) above, at the end of the regular working shift, then, if required by the employee, the Employer shall arrange for transportation for the employee after the completion of the overtime work if the distance the employee must travel is at least twenty-five (25) kms, and not more than seventy-five (75) kms, from the workplace. Should the Employer be required to arrange such transportation, then the employee shall only be entitled to receive one-half of the travel allowance provided pursuant to Article 16.01 for that shift.

## **8.02 SPLIT SHIFTS**

There shall be no split shifts.

**During the period of October 15<sup>th</sup> to April 30<sup>th</sup>, providing all of the available housekeeping employees are in receipt of their maximum hours of work (without overtime), the Employer may schedule split shifts for employees who are willing to work a split shift and who do not qualify for the travel allowance. For clarity, "split shifts" shall mean two (2) separate work periods in a day that together do not exceed eight (8) hours, unless overtime is to be paid.**

## **8.03 ASSIGNMENT OF SHIFTS**

- (a) The parties acknowledge the past and present practice of the Employer to assign shifts of eight (8) hours of work to its employees in the Housekeeping Department. While the parties recognize that the Employer is entitled to schedule shifts of less than eight (8) hours, the parties have agreed to the following terms:
  - (i) It is not the intent of the Employer to schedule its employees in the Housekeeping Department to shifts of less than eight (8) hours.
  - (ii) If, based on operational requirements, the Employer schedules shifts of less than eight (8) hours, the Employer will provide the Union with five (5) days written notice prior to implementing such



shifts. The notice shall state the reason why the Employer has scheduled shifts of less than eight (8) hours.

- (iii) In the circumstances of (ii) above, the Employer will make every reasonable effort to schedule the maximum number of regular employees to shifts of eight (8) hours before instituting shifts of lesser hours. The longer shifts shall be assigned to employees on the basis of seniority.
  - (iv) Any employee hired prior to June 1<sup>st</sup>, 2001 who is assigned a shift of less than eight (8) hours, or who is recalled from layoff to such a shift, may choose not to accept the assignment or recall to work. In such circumstances, the employee shall immediately be placed on layoff status by the Employer or, if already laid off, shall remain on layoff status.
- (b) Employees may exchange shifts with prior authorization of the Employer, and the Employer shall not unreasonably withhold authorization. There shall be no increased cost to the Employer should employees exchange shifts with the Employer's authorization, and there shall be no grievances filed as a result of an authorized and agreed to shift exchange.

In the event that an employee agrees to exchange a shift with another employee, with the prior authorization of the Employer, which would result in either employee working in excess of the normal straight time hours of work set out in Article 8.01(a), the Parties agree that the employee shall not be entitled to receive any overtime payment for such excess hours of work. In other words, the employees shall receive their regular rate of pay for all hours of work resulting from the exchange of shifts.

- (c) Subject to the operational requirements of the Employer, House Attendants shall have the right to choose, based on seniority, to work the day or afternoon shifts as may be required and scheduled by the Employer.

#### **8.04 DAYS OFF**

All employees shall receive two (2) consecutive days off unless otherwise mutually agreed to in writing.

#### **8.05 EMPLOYEE'S RESPONSIBILITY: WORK START TIME**

Employees shall be in their respective assigned working locations, ready to commence work at their designated starting time, and they shall not leave their working locations at times or in a manner inconsistent with the terms of this Agreement.

## **8.06 WORK SCHEDULES**

- (a) A weekly work schedule shall be posted in a conspicuous place for the information of all scheduled employees. The work schedule shall contain the following information for each scheduled employee:
  - employee's name
  - classification
  - days off
  - starting and finishing times
- (b) It is the Employer's responsibility to keep the work schedule up to date and to ensure that any changes are clearly noted and legible. It is the responsibility of every scheduled employee to check the posted work schedule for changes.
- (c) In the event that the Employer changes the next scheduled shift of an employee who is not at work because of a scheduled absence, the Employer will be responsible for notifying the employee of the change.
- (d) The Employer shall provide the Chief Shop Steward with a copy of the posted work schedule.

## **8.07 CHANGES IN WORK SCHEDULES**

- (a) In situations other than emergencies, the scheduled employees are entitled to forty-eight (48) hours' notice, or such lesser period of notice as may be agreeable to the particular employee, of any change in their respective schedules. Employees whose schedules are changed, without this advance notice being provided, cannot be disciplined if they advise that they cannot comply with the changed starting and finishing times for the first (1<sup>st</sup>) shift of the new schedule.
- (b) In emergency situations which are beyond the control of the Employer, as in the case of the failure of an employee to report for an assigned schedule or in the case of an unanticipated increase in the workload to be performed by the scheduled employees, the Employer may give notice of less than forty-eight (48) hours when changing work schedules.
- (c) Employees who become aware that they are not going to be able to report for work as scheduled, are obligated to provide the Employer with notice at the earliest possible time, or to have someone else notify the Employer on their behalf, to allow the Employer time to cover the absence.
- (d) In situations where an employee has not been provided with notice of a change in his/her work schedule, and the employee reports as scheduled before the change, the employee shall be provided with work and/or pay for all hours he/she was scheduled to work, unless the employee is unfit to perform his/her duties or he/she has failed to comply with the

Occupational Health and Safety Regulations of the *Workers' Compensation Board*.

- (e) In the event an employee reports late for work because of traffic delays, the employee may, at his/her option, advise the Employer that he/she shall work beyond his/her scheduled shift by the amount of time equivalent to the scheduled work time which the employee lost due to the delay. In such circumstances, the employee shall be paid at the straight-time rate for all the hours he/she worked beyond his/her scheduled shift in order to make up the time lost due to the traffic delay.
- (f) In the event an employee is called to work the morning of the day shift to be worked, the following provisions will apply:
  - (i) The call-in work will be offered to the employees in the particular classification on a seniority basis, provided that the employee has the required skill, ability and qualifications to perform the work.
  - (ii) The response to the call-in shall be voluntary on the part of the employee.
  - (iii) Provided the called-in employee commences work as soon as is reasonably possible, the employee may, at his/her option, advise the Employer that he/she shall work beyond the end of the scheduled day shift by the amount of time which will result in the employee having been provided with eight (8) hours of work at the straight time rate of pay.

**8.08 UNPAID MEAL BREAKS**

All employees working shifts of five (5) to eight (8) hours are entitled to an unpaid one-half ( $\frac{1}{2}$ ) hour meal break between the third (3<sup>rd</sup>) and fifth (5<sup>th</sup>) hours of work.

**8.09 REST PERIODS**

- (a) All employees are entitled to rest periods in accordance with the following schedule:
  - (i) Four (4) hours - one (1) fifteen (15) minute rest period;
  - (ii) Five (5) hours - one (1) fifteen (15) minute rest period;
  - (iii) Six (6) hours - one (1) fifteen (15) minute rest period;
  - (iv) Seven (7) hours - two (2) fifteen (15) minute rest periods;
  - (v) Eight (8) hours - two (2) fifteen (15) minute rest periods.

- (b) Such rest periods are part of the employee's assigned hours of work and the rest period time is paid for by the Employer.

#### **8.10 PAYMENT FOR TIME IN LIEU OF BREAKS**

Employees who are directed by the Employer to forego rest periods or meal breaks shall, in addition to being compensated for time worked in lieu of a break or breaks, receive an additional sum equal to the amount of the lost break or breaks to a maximum of thirty (30) minutes per shift.

#### **8.11 RESTRICTED AVAILABILITY**

- (a) A regular employee, who wants to restrict his/her availability as to when he/she can work for the Employer for a reason other than an illness or injury suffered by the employee, must provide the Employer with a minimum of two (2) weeks written notice setting out the days and hours that the employee will be available to accept a work assignment from the Employer. The restriction shall remain in effect and may be lifted on June 1<sup>st</sup> and December 1<sup>st</sup> in each calendar year with two (2) week's written notice.
- (b) During these periods of restriction, an employee may serve two (2) week's written notice to lift their restriction but will only be entitled to available shifts and hours after regular employees have been scheduled as per (c) below.
- (c) Notwithstanding Article 8.03(a), the Employer shall only be required to schedule hours of work to an employee, who has restricted his/her availability to work for the Employer, after it has scheduled all available regular hours of work to those employees in the same classification who have not so restricted their availability.
- (d) Once a work schedule has been posted pursuant to Article 8.06, additional work assignments that may arise (such as the replacement of a scheduled employee who does not report due to illness) shall be assigned by the Employer on the basis of seniority and availability from amongst all of the regular employees in the classification who have not restricted their availability, then to restricted employees who have indicated availability for the particular shift in question, provided that such assignment of work does not result in overtime rates being paid to the employee.
- (e) An employee who restricts his/her availability pursuant to paragraph (a) above shall lose his/her seniority and his/her employment will be terminated when the employee:
  - (i) is requested to work by the Employer, with as much notice as possible but with a minimum of two (2) hours' notice on the day when the employee had indicated to the Employer that he/she would be available for work, and declines such work without

establishing a legitimate reason on three (3) occasions within any period of three (3) months; or

- (ii) has not worked for the Employer for a period of six (6) consecutive months unless absent under any of the leave provisions in the Collective Agreement.
- (f) **Employees hired by the Employer on or after May 1<sup>st</sup>, 2014 shall not have the right to restrict their availability to work under Article 8.11 of the Collective Agreement unless it is for the purpose of enrolling in education courses or programs, or caring for their family members.**

## ARTICLE 9 - SENIORITY

### 9.01 SENIORITY ENTITLEMENT DEFINED

- (a) Subject to paragraph (b) below, seniority is defined as the employee's length of service within a classification from the date of hire.
- (b) An employee, who restricted his/her availability as to when he/she can work for the Employer, will maintain any classification seniority he/she had accumulated under paragraph (a) above prior to the time of his/her restriction. **During the period of restriction, the employee shall accumulate seniority within the classification on the basis of actual days worked for, or paid by, the Employer. The accrual of seniority shall be based on (c) below, namely thirty-two (32) hours worked or paid equating to one (1) week of seniority.**
- (c) An employee covered by paragraph (b) above, who, pursuant to Article 8.11, advises the Employer in writing that he/she no longer restricts his/her availability, will have his/her seniority, which was accumulated on an hourly basis, converted to seniority within a classification from date of hire, pursuant to paragraph (a) above, on the following basis:
  - (i) each thirty-two (32) hours actually worked or paid shall equal one (1) week of seniority for date of hire purposes, and
  - (ii) any remaining hours shall be credited as one (1) day of seniority for each eight (8) hours actually worked or paid.
- (d) Paragraph (b) above shall not be applicable to an employee whose restriction of availability to work for the Employer arises from a sickness or injury suffered by the employee or from a leave of absence authorized by the Employer pursuant to this Agreement.

**9.02 PROBATION**

- (a) **All new employees shall be subject to a probationary period of ninety (90) calendar days of employment from the date of hire or three hundred and fifty (350) hours worked, whichever occurs first. A probationary employee who is not available to be scheduled for a period of time greater than seven (7) shifts during the ninety (90) calendar day probationary period and who has not completed the three hundred and fifty (350) hours worked during that period shall have his/her probationary period extended by the length of time the employee was not available to be schedule for work, to a maximum extension of one hundred and sixty (160) hours worked or sixty (60) calendar days, whichever occurs first.**

In the event that the affected employee is absent or unavailable to work on the completion date of the initial seventy-five (75) calendar day probationary period, then the extended probationary period shall not commence until the date that the employee returns to work for the Employer.

- (b) The purpose of the probationary period is to determine, in the opinion of the Employer, the suitability of the employee for continued employment.
- (c) Only those employees who have successfully completed their probationary period are entitled to claim the rights arising out of seniority. After the employee has successfully completed his/her probationary period, his/her seniority shall be calculated from the date of hire.
- (d) If a new employee is laid off prior to completing his/her probationary period, and the Employer had not yet reached a determination concerning the suitability of the employee for continued employment, then the following provisions shall apply:
- (i) The Employer shall recall the employee to work within his/her classification before hiring a new employee, provided that the opportunity for recall occurs within a period of ten (10) consecutive months from the date of the employee's layoff.
  - (ii) If the employee returns to work for the Employer pursuant to (i) above, the employee shall be entitled to be given credit towards the completion of his/her probationary period for the hours worked and for the calendar days of employment from the date of his/her initial hire to the date of his/her layoff.
  - (iii) If the employee successfully completes his/her probationary period, his/her seniority shall be calculated from the date of his/her initial hire prior to the layoff.

- (iv) If the employee fails to return to work upon his/her recall pursuant to (i) above, his/her employment with the Employer shall be terminated.

**9.03 SENIORITY LISTS**

- (a) An up-to-date seniority list shall be provided to the Union in January of each year. The Employer will also provide the Union with a list of all employees which will include their mailing addresses.
- (b) New employees will be added to the list at the time they attain seniority.

**9.04 LOSS OF SENIORITY**

- (a) Seniority will be lost and employment terminated when an employee:
  - (i) voluntarily terminates his/her employment; or
  - (ii) is discharged for just and reasonable cause; or
  - (iii) is recalled to work and does not report to work as per the recall procedure; or
  - (iv) is on layoff in excess of ten (10) consecutive months; or
  - (v) is absent without notice for three (3) working days, unless the employee can demonstrate to the satisfaction of the Employer that there were reasonable grounds for his/her not having notified the Employer; or
  - (vi) who has restricted his/her availability as to when he/she can work for the Employer, and who either is scheduled on the weekly work schedule pursuant to Article 8.06(a) to work, or is contacted by the Employer (by direct personal contact, direct telephone contact, or registered mail) and requested to work, during a time when the employee had indicated to the Employer he/she would be available for work, declines the call to work on three (3) occasions within any period of three (3) months.
- (b) Notwithstanding Article 9.04(a)(iv) should there be any layoff of an employee as a direct result of renovations to the Employer's premises, the recall period shall be extended by the length of the closure due to the renovations, to a maximum extension of the recall period by a further six (6) consecutive months.

**ARTICLE 10 - LAYOFF AND RECALL**

**10.01 NOTICE OF LAYOFF**

- (a) Subject to paragraph (b) below, two (2) weeks' notice of layoff, or pay in lieu thereof, shall be given to an employee before he/she is laid off.
- (b) The notice of layoff in paragraph (a) above will not have to be provided by the Employer when the layoff of the employee is caused by an Act of God.
- (c) For the purposes of this Collective Agreement, the term "layoff" shall mean a temporary interruption of the employee's regular work schedule with the Employer which exceeds five (5) working days.

**10.02 LAYOFF PROCEDURE**

An employee will be laid off within his/her classification according to his/her seniority, provided that the senior employees in the classification have the sufficient skill, ability and qualifications to perform the work.

**10.03 RECALL PROCEDURE**

- (a) An employee on layoff shall be recalled to available work in his/her classification according to his/her seniority, provided that the employee has the sufficient skill, ability and qualifications to perform the work.
- (b) An employee who is on layoff and who wishes to be considered for recall to work must ensure that the Employer is at all relevant times aware of the employee's current address and telephone number.
- (c) The Employer agrees that recall notification will be by direct contact (including personal contact and telephone contact), registered mail or telegraph. An employee failing to report for duty within sixty (60) hours, excluding Saturday and Sunday, from the time of such notification shall be considered to have resigned without notice.
- (d) The report time in 10.03(c) may be extended by mutual agreement.
- (e) The Employer shall advise the Chief Shop Steward of the recall notification given to a laid off employee. A copy of any written recall notice sent to a laid off employee pursuant to paragraph (c) above shall also be provided to the Chief Shop Steward.



## **ARTICLE 11 - ADMINISTRATION**

### **11.01 WAGE RATES**

The wage rates set out in Appendix "A" shall be paid to the job classifications listed therein, and such wage rates shall remain in effect throughout the specified or extended term of this Agreement.

### **11.02 NEW CLASSIFICATION**

- (a) In the event the Employer creates a new job classification within the bargaining unit, the Parties shall negotiate a minimum wage rate for the new job classification in question.
- (b) Pending final agreement on the negotiated wage rate pursuant to paragraph (a) above, the Employer shall set an interim wage rate for the new job classification. If the final negotiated wage rate is higher than the interim rate, the negotiated wage rate shall be retroactive to the establishment of the new job classification.
- (c) If the Parties are unable to reach agreement on the negotiated wage rate for the new job classification, then the dispute will be settled through the arbitration procedure of this Agreement.

### **11.03 PAYMENT OF WAGES UPON RESIGNATION OR TERMINATION**

- (a) When an employee resigns, the Employer will pay all wages owing to the employee within six (6) calendar days of the date of his/her resignation.
- (b) When an employee is terminated, the Employer shall pay all wages owing to him/her within forty-eight (48) hours, exclusive of Saturdays, Sundays or holidays.
- (c) When an employee is laid off or his/her services are terminated, upon receipt of a written request from the employee, the Employer will provide reasons for the layoff or termination.

### **11.04 ELECTION DAY**

The Employer agrees to comply with all relevant legislation regarding work on election days. The posted regular work schedule will prevail for Federal and Provincial election days.

## **ARTICLE 12 - STATUTORY HOLIDAYS**

### **12.01 STATUTORY HOLIDAYS**

The following shall be considered statutory holidays:

New Year's Day	Labour Day
<b>Family Day</b>	Thanksgiving Day
Good Friday	Remembrance Day
Victoria Day	Christmas Day
Canada Day	One Floating Holiday
B.C. Day	

After one (1) year continuous service, the floating holiday will be taken within the employees anniversary year at a time mutually agreeable to the employee and the Employer payable at straight time for each hour the employee would normally have worked. The floating holiday may not be carried over to the following year. Should any other statutory holiday be proclaimed as mandatory during the term of the Agreement, it shall be substituted for the floating holiday.

### **12.02 PAYMENT FOR STATUTORY HOLIDAY**

- (a) Employees, who are eligible for statutory holiday pay pursuant to Article 12.03 below, will receive their regular rate of pay for the statutory holiday, whether or not they are scheduled to work on the statutory holiday.
- (b) In determining the statutory holiday pay to be provided to an eligible employee for the purposes of paragraph (a) above, the Employer shall take the employee's total regular earnings, exclusive of overtime, for the hours he/she has worked in the four (4) week period immediately preceding the week in which the statutory holiday occurs, divided by twenty (20). It is agreed that the above denominator of twenty (20) shall be reduced by one (1) for each day in the four (4) week period that the employee would have been scheduled to work, but was absent and receiving weekly indemnity or workers' compensation wage loss payments.
- (c) An employee who is scheduled by the Employer to work on a statutory holiday shall be paid one and one-half (1 ½) times his/her regular rate of pay for any hours so worked, in addition to the payment provided for in paragraph (a) above if the employee is eligible to receive the statutory holiday pay.
- (d) An employee who works more than eleven (11) hours on a statutory holiday shall be paid double his/her regular rate of pay for any excess hours so worked.

- (e) The Employer agrees not to arbitrarily change an employee's shift to avoid paying the statutory holiday premium.

**12.03 ELIGIBILITY FOR STATUTORY HOLIDAY PAY**

To be eligible to receive pay for a statutory holiday, an employee must:

- (i) have completed his/her first thirty (30) days of employment; and
- (ii) have earned wages or performed work in respect of ten (10) of the last thirty (30) calendar days before a statutory holiday occurs.
- (iii) Earned wages include vacation pay and statutory holiday pay.

**12.04 LOSS OF STATUTORY HOLIDAY PAY FOR FAILURE TO REPORT**

If an employee is scheduled to work on a statutory holiday but fails to report for work on that day, without leave of the Employer or without demonstrating reasonable cause, he/she shall not receive any statutory holiday pay under Article 12.02(a) above for such statutory holiday.

**12.05 STATUTORY HOLIDAY DURING EMPLOYEE'S VACATION**

A statutory holiday falling within an employee's scheduled vacation period shall not count as a day of vacation entitlement, provided the employee is eligible to receive the statutory holiday pay.

**ARTICLE 13 - ANNUAL VACATION**

**13.01 CASUAL AND TEMPORARY EMPLOYEES**

Casual and temporary employees shall receive vacation pay on each pay cheque at the rate of four percent (4%) of the regular and overtime wages paid to the employees.

**13.02 ANNUAL VACATIONS AND PAY ENTITLEMENTS**

- (a) Employees are entitled to annual vacation and annual vacation pay, according to their completed years of continuous service calculated from their date of hire, as follows:

Completed Years of Service	Annual Vacation Time	Annual Vacation Pay
Less than 1 year	0 weeks	4%
1 year but less than 2 years	2 weeks	4%

2 years but less than 7 years	3 weeks	6%
7 years but less than <b>16</b> years	4 weeks	8%
<b>16</b> years or more	5 weeks	10%

- (b) Annual vacation pay shall be calculated using the applicable percentage from paragraph (a) above, as a percentage of the employee's gross earnings for the preceding vacation year.
- (c) "Gross earnings", as used in paragraph (b) above, shall mean the total earnings realized by the employee from the payment by the Employer of wage rates for straight-time, overtime, vacation pay and statutory holiday pay.

**13.03 VACATION SCHEDULING**

- (a) An employee shall have the right to decide whether his/her vacation entitlement shall be taken in one (1) period or split. An employee who chooses to split his/her vacation must schedule his/her entitlement into segments of no less than one (1) calendar week, unless otherwise mutually agreed between the Employer and the employee.
- (b) Subject to the operational requirements of the Employer, employees shall have preference within their classification with respect to the scheduling of their annual vacations according to the seniority list, provided the employee files his/her vacation request with the Employer before March 31<sup>st</sup> of the year in which the vacation is to be taken.

**13.04 VACATION TO BE TAKEN BY DECEMBER 31<sup>ST</sup>**

- (a) Subject to paragraphs (b) and (d) below, all vacations shall be taken at a time, to be mutually agreed upon by the Employer and the Employee, on or before December 31<sup>st</sup> in each and every year.
- (b) Unless otherwise mutually agreed between the Employer and the Employee, no vacations shall be scheduled to be taken
  - (i) from December 15<sup>th</sup> of one year up to and including April 15<sup>th</sup> of the following year, or the day after Easter Monday, whichever is later, and
  - (ii) subject to paragraph (c) below, from July 1<sup>st</sup> to the day after Labour Day.
- (c) In the event that an employee is granted a leave of absence without pay by the Employer under Article 15.06 (b) of this Agreement during the period specified in paragraph (b)(ii) above, the employee may choose to utilize any accrued, but unused, paid vacation entitlement he/she may

have during the period of time covered by the leave of absence under Article 15.06(b).

- (d) An employee may request that two (2) weeks of his/her vacation entitlement be banked, which weeks must be taken during the following calendar year. Such request shall not be unreasonably denied.
- (e) **An employee with less than two (2) years seniority who is entitled to receive two (2) weeks' annual vacation time pursuant to Article 13:02, may only request that one (1) week of his/her vacation entitlement be banked.**

### **13.05 PAYMENT OF VACATION PAY**

- (a) An employee who leaves the employ of the Employer shall be paid any vacation pay entitlement which had not been previously paid to the employee prior to the date his/her employment is terminated.
- (b) An employee who is laid off by the Employer shall choose to be paid any vacation pay entitlement, which had not been previously paid to the employee prior to the date of his/her layoff from employment, at one of the following two (2) times:
  - (i) at the time of his/her layoff, provided that the employee has given the Employer two (2) weeks advance notice in writing, or
  - (ii) on the pay day closest to December 15<sup>th</sup>.

An employee who fails to choose one of the above two options shall be provided his/her outstanding vacation pay pursuant to (ii) above.

## **ARTICLE 14 - HEALTH AND WELFARE PLAN**

### **14.01 ELIGIBILITY**

- (a) An employee, who works eighty (80) hours or more per month (including vacation and statutory holiday pay) , shall be eligible to become insured for the benefit coverage's set out in Article 14.02 commencing on the first day of the month coinciding with or next following six (6) months of continuous employment.
- (b) The cost of the premiums for the benefit coverage's set out in Article 14.02 shall be paid one hundred percent (100%) by the Employer.
- (c) All eligible employees must provide the Employer with written proof of their registration for Fair PharmaCare prior to the commencement of benefits as set out in Article 14.02.

- (d) The benefits provided in Article 14.02 and 14.03 will continue to be paid by the Employer for up to twelve (12) months while the employee is off due to illness, injury (LTD/STD/WCB).

**14.02 HEALTH AND WELFARE BENEFIT COVERAGE**

- (a) Life Insurance - The Plan shall provide coverage of forty thousand dollars (\$40,000.00). The amount of the coverage shall be reduced to fifteen thousand dollars (\$15,000.00) on the date the employee attains the age of sixty-five (65). The benefit coverage shall cease when the employee attains the age of seventy (70).
- (b) Health Insurance - The employee, and his/her eligible dependents, shall receive the level of benefits as provided for in the Plan. There is a deductible of twenty-five dollars (\$25.00) per calendar year for the total covered expenses incurred by all covered persons in a family. The benefit coverage shall cease when the employee attains the age of seventy (70).

The Health Insurance Plan shall provide for vision care for the employee, and his/her eligible dependents, on the following basis:

Three hundred dollars (\$300.00) for eye glasses and frames, or for contact lenses (in any twenty-four (24) month period). (A claim for contact lenses cannot be made if a claim for eye glasses had been made within the previous twenty-four (24) month period, and vice-versa).

- (c) Dental Insurance - The employee, and his/her eligible dependents, shall receive the following levels of coverage under the Plan:
  - (i) Basic Services - 100%
  - (ii) Restorative Services - 50%
  - (iii) Orthodontic Services - 50%

The calendar year maximum for basic and restorative expenses combined shall be two thousand dollars (\$2,000.00).

There is a lifetime maximum for orthodontic expenses of three thousand dollars (\$3,000.00).

The benefit coverage shall cease when the employee attains the age of seventy (70).

**14.03 MEDICAL SERVICES PLAN OF B.C.**

- (a) An employee shall be eligible to receive the benefit coverage under paragraph (b) below commencing on the first (1<sup>st</sup>) day of the month coinciding with or next following three (3) months of continuous employment, provided that the employee has worked an average of

twenty (20) or more regular hours per week during that three (3) month period.

- (b) The Employer shall pay one hundred percent (100%) of the regular monthly premiums for an eligible employee, and his/her eligible dependents, for coverage under the Medical Services Plan of B.C
- (c) If, after completing three (3) months of continuous employment from his/her date of hire, the employee does not meet the eligibility requirement in paragraph (a) above, then the employee shall be eligible to receive the benefit coverage under paragraph (b) above after having worked an average of twenty (20) or more regular hours per week during any period of three (3) consecutive calendar months.
- (d) Provided that an eligible employee has worked for the Employer during two (2) consecutive winter seasons (covering the period from December 15<sup>th</sup> to April 15<sup>th</sup>), the Employer shall continue to pay one hundred percent (100%) of the regular monthly premiums for the employee, and his/her eligible dependents, for coverage under the *Medical Services Plan of B.C.* for the period of two (2) months after layoff.
- (e) An employee who fails to return to work upon his/her recall from layoff shall reimburse the Employer for the full cost of the monthly premiums which the Employer paid pursuant to paragraph (d) above.
- (f) Extended Benefits will continue to be paid by the Employer for up to twelve (12) months while the employee is off due to illness, injury (LTD/STD/WCB).
- (g) At the time an employee becomes eligible for MSP coverage, if the employee has the access to MSP coverage from another source, such as a spouse's plan, that employee is required to be covered under the spouse's plan for as long as that spouse has coverage.

#### **14.04 COVERAGE WHILE ON LAYOFF OR LEAVE OF ABSENCE WITHOUT PAY**

Subject to any provision in the applicable Plan to the contrary, an eligible employee who is laid off or who is on a leave of absence without pay may elect to maintain his/her benefit coverages under Articles 14.02 and 14.03 (in those cases where Article 14.03(d) is not applicable) by paying to the Employer, in advance of the layoff or leave of absence, one hundred percent (100%) of the cost of all the premiums for the benefit coverages for the period of the absence from work.

Subject to Article 15.08(d) of this Agreement and any provision in the applicable Plan to the contrary, an eligible employee who is laid off or who is on a leave of absence without pay may elect to maintain his/her benefit coverage under Article 14.02(b) and (c) and Article 14.03 for a maximum period of up to six (6) consecutive months, by paying to the Employer, in

advance of layoff or leave of absence, one hundred percent (100%) of the cost of all premiums for the benefit coverage for the period of absence from work.

#### **14.05 WEEKLY INDEMNITY**

- (a) An employee, who works eighty (80) hours or more per month (including vacation and statutory holiday pay), shall be eligible to become insured for the weekly indemnity coverage under paragraph (b) below commencing on the first day of the month coinciding with or next following six (6) months of continuous employment.
- (b) Once eligible, the employee will be entitled to receive the following coverage as provided for in the Plan:
  - (i) sixty-six and two-thirds percent (66 2/3%) of the employee's normal weekly earnings, not to exceed the maximum weekly benefit of seven hundred dollars (\$700), which shall be paid to the injured or ill employee on a 1-1-4 basis (that is, coverage from the 1<sup>st</sup> day of accident, 1<sup>st</sup> day of hospitalization and 4<sup>th</sup> day of illness);
  - (ii) the benefit is payable for a maximum period of one hundred and nineteen (119) days of the employee being continuously disabled due to illness or injury.

The benefit coverage shall cease when the employee attains the age of sixty-five (65).

- (c) The cost of the premiums for the weekly indemnity benefit coverage shall be paid one hundred percent (100%) by the Employer.
- (d) The Employer may require an employee to provide a medical certificate from a qualified medical practitioner to prove illness or injury.

#### **14.06 LONG TERM DISABILITY**

- (a) An employee, who works eighty (80) hours or more per month (including vacation and statutory holiday pay), shall be eligible to become insured for the long term disability benefit coverage under paragraph (b) below commencing on the first day of the month coinciding with or next following six (6) months of continuous employment.
- (b) Once eligible, the employee will be entitled to receive the following coverage as provided for in the Plan:
  - (i) sixty percent (60%) of the employee's basic monthly earnings, not to exceed the maximum monthly benefit of three thousand dollars (\$3,000);



- (ii) the benefit is payable following an elimination period of the employee being continuously disabled for one hundred and twenty (120) days.

The benefit coverage shall cease when the employee attains the age of sixty-five (65).

- (c) The cost of the premiums for the long term disability coverage shall be paid one hundred percent (100%) by the eligible employee, which shall be paid by means of payroll deduction.
- (d) Article 14.06 shall not apply to a seasonal employee. For the purposes of this provision, a seasonal employee shall mean an employee whom the Employer reasonably anticipates will be laid off for the majority of the period between April 16<sup>th</sup> and December 14<sup>th</sup>, both dates inclusive.

#### **14.07 CONDITIONS OF COVERAGE**

- (a) All benefit plan coverages, terms, conditions and specific eligibility requirements shall at all times be subject to and governed by the actual terms and conditions of the Plans provided by the carrier, as may be amended from time-to-time by the carrier.
- (b) Providing that the Employer fulfills its responsibility to pay the premiums for the applicable benefit coverage, the Employer cannot be held responsible or liable for the rejection of any claim by the carrier.

### **ARTICLE 15 - LEAVES OF ABSENCE**

#### **15.01 LEAVE OF ABSENCE: EMPLOYEE ELECTED TO UNION OFFICE**

- (a) The Employer shall grant a leave of absence without pay or benefits to an employee, who has completed the probationary period, and who is appointed or elected to a Union office for a period of up to and including three (3) years.
- (b) A request for such an approved leave must be given to the Employer by the Union, in writing, on Union letterhead and signed by the Secretary of the Union.
- (c) An employee who obtains such a leave of absence shall return to his/her employment within thirty (30) calendar days after the completion of his/her employment with the Union.
- (d) The Employer is not obligated to grant such leave to more than one (1) employee at a time.

**15.02 LEAVE OF ABSENCE: UNION CONVENTIONS AND EDUCATIONAL PROGRAMS**

- (a) The Employer, upon receipt of written notice from the Union, shall grant leave of absence without pay:
  - (i) for up to seven (7) days to not more than one (1) employee who is elected as a delegate to attend a Union convention, or
  - (ii) to not more than four (4) employees who are members of the Union's negotiating committee.

Written notice shall be given at least seven (7) days prior to the commencement of such leaves.

- (b) The Employer, upon receipt of written notice from the Union, shall grant up to seven (7) days leave of absence without pay for up to one (1) employee at any one time, to attend bona fide shop steward education programs. Written notice shall be given at least seven (7) days prior to the commencement of such leaves.
- (c) The Employer may grant further unpaid leaves of absence for up to seven (7) days to not more than one (1) employee, for the purpose of attending mutually agreed upon education programs within the hospitality industry.

Written applications for such leave must be received at least seven (7) days prior to the commencement of such leaves.

- (d) Only employees who have completed their probationary period shall be entitled to a leave under this Article.

**15.03 COURT ATTENDANCE**

Any employee covered by this Agreement, who may be required by the Employer or summoned by the Crown to attend any hearing to give evidence arising out of his/her employment with the Employer, shall be compensated at the straight time hourly rate as called for in this Agreement, with a minimum of four (4) hours pay.

**15.04 BEREAVEMENT LEAVE**

- (a) Any employee, who has completed the probationary period, will be granted a leave of absence for three (3) working days without loss of regular pay in the event of the death of a member of his/her immediate family. The leave shall be taken within the period of two (2) weeks following the date of the death or the date the employee is notified of the death.
- (b) "Immediate family" shall be understood to include the employee's mother, father, legal guardian, son, daughter, sister, brother, spouse, father-in-law or mother-in-law, step-parents or step-children.

- (c) For purposes of this Article, "spouse" shall be defined to include a common-law spouse with whom the employee has cohabited for a continuous period of at least one (1) year.
- (d) In the event of the death of his/her grandparent or grandchild, an employee, who has completed the probationary period, shall be granted a leave of absence for one (1) working day without loss of regular pay in order to attend the funeral.

**15.05 JURY AND WITNESS DUTY**

An employee, who serves on a jury or as a witness for the Crown, shall be granted a leave of absence without loss of regular pay for up to twenty (20) working days for this purpose, provided that the employee concerned deposits with the Employer any pay received by the employee for serving as a juror or witness. To be eligible for this paid leave, the employee must have completed his/her probationary period.

**15.06 GENERAL LIMITATIONS ON LEAVES OF ABSENCE**

- (a) All leaves of absence provided for in this Agreement are leaves without pay, unless it is specifically provided in the appropriate article that the particular leave of absence is to be granted with pay.
- (b) Leaves of absence other than those specifically provided for in this Agreement may be granted to employees where it is deemed appropriate to do so by the Employer, but the granting of such leaves is within the discretion of the Employer. The granting of such leaves will be in writing. Such leaves will not be unreasonably denied.
- (c) Failure to return from an approved Leave of Absence on the date approved by the Employer may result in termination unless the employee can demonstrate to the satisfaction of the Employer that there were reasonable grounds for his/her not returning on that date. The employee maybe required to provide proof of illness, injury and/or original travel documentation.

**15.07 COMPASSIONATE LEAVE**

In the case of serious illness in the family, and where there is no other caregiver available, the Employer shall grant the employee a leave of absence without pay for up to seven (7) days.

**15.08 MATERNITY AND PARENTAL LEAVE**

- (a) The maternity and parental leave provisions of the *Employment Standards Act of B.C.* as may be amended from time to time, are applicable to the employees covered by this Agreement.

- (b) Upon submission of a certificate from a qualified medical practitioner, an employee shall be granted a leave of absence for the period of her pregnancy prior to the commencement of her maternity leave pursuant to the Employment Standards Act.
- (c) An employee granted maternity or parental leave shall return to his/her former job, or to a comparable job, without loss of seniority.
- (d) During an employee's maternity or parental leave, the Employer shall continue to pay its share of the premium costs for the Health and Welfare benefits of the employee, if otherwise eligible, in the same manner as if the employee were not absent where:
  - (i) the Employer pays the total premium cost of the benefit, or
  - (ii) the employee elects to continue to pay his/her share of the premium cost of a benefit that is paid for jointly by the Employer and the employee.

#### **15.09 FAMILY RESPONSIBILITY LEAVE**

The Family Responsibility Leave provisions of the *Employment Standards Act of BC* as may be amended from time to time, are applicable to the employees covered by this Agreement.

### **ARTICLE 16 - MISCELLANEOUS EMPLOYEE ENTITLEMENTS**

#### **16.01 TRAVEL ALLOWANCE**

The Employer agrees to pay a travel allowance of **nine** dollars and seventy-five cents (**\$9.75**) per shift to employees who have to travel twenty-five (25) kms or more to the workplace, unless alternate arrangements are made at no cost to the employee.

Effective June 1<sup>st</sup>, **2015**, the amount of the travel allowance shall increase to nine dollars **and ninety cents (\$9.90)**. Effective June 1<sup>st</sup>, **2016**, the amount of the travel allowance shall increase to **ten** dollars and **ten** cents (**\$10.10**).

#### **16.02 EMPLOYEE ATTENDANCE AT STAFF MEETINGS**

- (a) Where an employee is directed by the Employer to attend a staff meeting during his/her regular working hours, the employee shall be compensated at his/her regular hourly rate for the time spent in such attendance.
- (b) An employee who is directed to attend a staff meeting is not entitled to claim overtime pay for such attendance, unless the time spent in the

meeting results in the employee working more than eight (8) hours in a day, or more than forty (40) hours in a week.

- (c) Where the attendance of an employee at a staff meeting is voluntary, in response to an invitation and not a direction of the Employer, the Employer is not obligated to compensate the employee for the time spent in such attendance.
- (d) Where an employee is directed by the Employer to attend a staff meeting during his/her regular days off, the employee shall be compensated at his/her regular hourly rate for the time spent in such meeting.

### **16.03 EMPLOYEES RETURNING TO WORK AFTER ILLNESS OR INJURY**

- (a) In cases where an employee is returning to work following an absence due to illness or injury, including absences covered by Workers' Compensation benefits, the employee is entitled to reinstatement in his/her former position within twenty-four (24) hours, with all rights and conditions which he/she formerly enjoyed, according to the terms of the Agreement which is in effect at the time of his/her return, subject to the further conditions which follow.
- (b) Prior to reinstating the employee, the Employer is entitled to require documentation from a physician or the *Workers' Compensation Board* certifying that the employee is physically able to resume the performance of the duties if such employee has been absent for a period of one (1) week or greater.

**Where modified duties or modified hours of work are requested by an employee or his or her treating physician due to an illness, injury or disability, or where the nature of the employee's illness, injury or disability indicates that modified duties or modified hours may be possible, upon request, the employee will provide the Employer with a medical certificate from his or her treating physician confirming the employee's medical status, which duties the employee can and cannot perform, the estimated time period of such modified duties or hours of work, and such other information as may be needed by the Employer. The Employer will provide the employee with a medical assessment form to be completed by the doctor.**

- (c) In cases involving prolonged absence where it has been necessary for the Employer to make adjustments in the work schedules of other employees in order to cover the absence, the Employer shall have a maximum of seventy-two (72) hours in which to adjust the work schedule to accommodate the returning employee.

**16.04 NO INDIVIDUAL CONTRACTS OR AGREEMENTS**

No employee shall be compelled to or allowed to enter into any individual contract or agreement with his/her Employer concerning the conditions of employment varying the conditions of employment contained herein.

**16.05 WAGES EVERY SECOND FRIDAY**

Wages shall be paid every second Friday with a maximum of six (6) working days held back, in a manner convenient to the Employer but in such a way as to eliminate waiting on the part of the employee.

**16.06 PERSONAL EFFECTS**

The Employer agrees to provide adequate lock-up facilities for employees' personal effects, namely purses and/or wallets. It is acknowledged by the Parties that the employees may be required to share lock-up facilities, and that it shall be the responsibility of the employees to supply their own locks.

**16.07 NO AUTHORITY OVER GRATUITY**

The Employer agrees that management has no authority over any monetary gratuity which a client may leave for the employees.

**ARTICLE 17 - HEALTH & SAFETY**

**17.01 HEALTH AND SAFETY LEGISLATION**

- (a) The Employer agrees to institute and maintain reasonable precautions to provide every employee a safe and healthy workplace.
- (b) The Employer shall comply with all applicable provincial and municipal health and safety legislation and regulations.
- (c) Should any dispute arise concerning the Employer's compliance with any legislation or regulations referred to in paragraph (b), the Parties shall meet to attempt to resolve the matter in dispute. If the Parties are unable to resolve the dispute, either Party may refer the matter to the external agency or tribunal responsible for the administration or enforcement of the applicable legislation. As an alternative, the Parties may mutually agree to submit the dispute to the grievance and arbitration procedures of this Agreement for resolution.

**17.02 HEALTH AND SAFETY COMMITTEE**

- (a) A Health and Safety Committee shall be established which is composed of six (6) members. Up to three (3) of the members shall be appointed by

the Employer. The remaining three (3) members shall be selected in the following manner:

- (i) two (2) members to be chosen by the Union; and
  - (ii) one (1) member to be selected by the employees of the Employer working outside of the Housekeeping Department.
- (b) The members of the Health and Safety Committee shall select a Chairperson and a Secretary from amongst themselves. These two (2) positions shall be filled in the following manner:
- (i) one (1) position shall be filled by one of the three (3) members appointed by the Employer; and
  - (ii) one (1) position shall be filled by one of the two (2) members chosen by the Union.
- (c) The Committee shall assist in creating a safe place to work, shall recommend actions which will improve the effectiveness of the health and safety program, and shall promote compliance with appropriate government regulations.
- (d) Time spent by an employee covered by this Agreement, in the course of his/her duties as a Committee member, shall be paid at the employee's regular rate of pay.

**17.03 FIRST AID ATTENDANT**

Employees who take time off at the direction of the Employer to take a recognized Industrial First Aid Program shall not suffer a loss of regular pay.

**17.04 INJURY AT WORK**

- (a) An employee who is injured while at work, and is required to leave for treatment or is sent home as a result of such injury, shall receive payment for the remainder of his/her work day at his/her regular rate of pay.
- (b) An employee who is injured or falls ill while at work shall be provided transportation, when necessary, at the expense of the Employer to the nearest medical clinic or physician for initial treatment.

**17.05 CONFIDENTIALITY OF HEALTH INFORMATION**

The Employer shall not reveal any health information concerning a present or former employee to a third party, unless required by law, without the written, informed consent of the employee for each occasion upon which the health information is required.

**17.06 RETURN TO WORK**

In the event an employee is returning to work after injury or illness with restrictions, the Employer agrees to discuss this with the Shop Steward in the Department as soon as possible prior to the return to work of the employee. The work load of the other employees as a result of the return of the employee with restrictions will be reviewed by management.

**ARTICLE 18 - EMPLOYEE CONDUCT AND DRESS**

**18.01 HOUSE RULES GOVERNING CONDUCT OF EMPLOYEES**

The Employer will post any written house rules it may enact for the conduct of its employees, and will file a copy of such written rules with the Union before enforcing them. Filing with the Union Office is accomplished by delivery of a copy of the rules through registered mail.

**18.02 UNIFORMS**

Where the Employer requires special uniforms to be worn, two (2) uniforms will be supplied to the employees, except for those employees who restrict their availability as to when they can work for the Employer to one (1) or two (2) days per week, in which case only one (1) uniform will be supplied. A replacement uniform shall be provided to the employee when he/she returns the worn out uniform to the Employer.

**18.03 CONTROL OF ABSENTEEISM**

Recognizing that the absenteeism by employees creates staffing and scheduling problems, disruption in the workplace to the detriment of other employees and increased cost to the detriment of all parties, the Employer is entitled to use any or all of the following measures in the control of absenteeism:

- (a) The Employer may require an employee to provide a medical certificate as evidence of the employee's illness or injury as a cause for the employee's absence from work.
- (b) Every employee who is unable to report for work due to illness or injury shall make every reasonable effort to notify the Employer, or to have someone else notify the Employer on their behalf at least two (2) hours prior to their scheduled reporting time or as soon after that time as is possible in the circumstances. In the event that the Employer is not satisfied by objective evidence that there is proper justification or reason for an employee's absence, such absence will be just and reasonable cause for discipline.



- (c) In relation to any provision in this Collective Agreement where the Employer is entitled to require medical evidence of an employee's ability to return to work or to continue to work, the Employer may require that the employee be examined by and present a medical certificate from a physician agreed to between the employee's physician and the Employer's physician. In the event that the Employer requires an employee to submit to such an examination, any resulting charge by the doctor, which is not paid by the employee's medical insurance plan, will be paid for by the Employer.

## **ARTICLE 19 - DISCIPLINE AND DISCHARGE OF EMPLOYEES**

### **19.01**

- (a) Employees who have successfully completed their probation period can only be disciplined or discharged for just and reasonable cause.
- (b) In the event that an employee other than probationary is discharged for just and reasonable cause, the Chief Steward will be notified and provided with the reasons for the discharge.

### **19.02 DISCIPLINARY WARNINGS**

Any verbal or written warning that has been placed on the file of an employee will be removed from his/her file after the expiration of twelve (12) months from the date it was issued, provided there have not been any further disciplinary infractions during that period and provided that the written warning is not material to any pending disciplinary action.

## **ARTICLE 20 - GRIEVANCE PROCEDURE**

### **20.01 DEFINITION AND RECOGNITION OF A GRIEVANCE**

Any complaint, disagreement or differences of opinion between the Parties respecting the interpretation, application, operation or alleged violation of this Collective Agreement, including any dispute with regard to discipline or discharge, shall be considered to be a grievance.

### **20.02 GRIEVANCE PROCEDURE**

- (a) Informal Step:

As an informal step, the employee is encouraged to make an earnest effort to resolve the grievance directly with **Housekeeping Room Inspector/Housekeeping Coordinator**. At his/her option, the employee may be accompanied by a Shop Steward.

(b) Step One:

At this step, notice in writing of the grievance must be filed with the **Housekeeping Manager**, within fourteen (14) days after the occurrence of the alleged grievance or of the date on which the employee first has knowledge of it.

The notice in writing shall briefly but clearly describe the nature of the incident or occurrence which gave rise to the grievance, and it shall clearly state the provision of the Agreement which has been violated.

Any meeting between the Parties at this step must involve the employee, his/her Shop Steward and the **Housekeeping Manager** or another person designated by the Employer (other than the employee's immediate supervisor).

The Employer's representative must answer the grievance in writing within seven (7) days.

(c) Step Two:

In the event that a resolution of the grievance, satisfactory to the Union and the Employer, does not result at Step One, an attempt to resolve the grievance shall be made between the employee, the Chief Steward and/or a Union Representative and a person or persons designated by the Employer.

This step must be taken by notice in writing within seven (7) days of the date on which the written answer was delivered in Step One. The Parties shall meet to discuss the grievance within ten (10) days of the date the written notice was submitted pursuant to this step. The Employer's representative must answer the grievance in writing within seven (7) days of the meeting.

(d) In the event that a resolution of the grievance, satisfactory to the Union and Employer, does not result at Step Two, either the Union or the Employer may advance the grievance to a Single Arbitrator as outlined below. This step must be taken by notice in writing within seven (7) days of the date of completion of Step Two.

(e) Prior to proceeding as outlined in (d) above, either party may choose to utilize Section 87 of the *Labour Relations Code of B.C.* Notification of the use of Section 87 must be received within the time limits set out in paragraph (d).

### 20.03 SINGLE ARBITRATOR

The Parties shall have fourteen (14) days to agree on a single arbitrator. Failing such agreement, either party may request the Director of the Arbitration Bureau to appoint such arbitrator.

**20.04 UNION OR EMPLOYER GRIEVANCE**

The Union and the Employer shall each have the right to process grievances which may arise regarding the interpretation, application, operation or alleged violation of this Agreement. Such a grievance shall commence at Step Two within the time limit set out in Step One.

**20.05 DISMISSAL GRIEVANCE**

In the case of a dispute arising from an employee's dismissal, the grievance shall commence at Step Two within fourteen (14) days from the date of the dismissal.

**20.06 ARBITRATION HEARING**

- (a) As soon as an Arbitrator has been appointed, the Arbitrator will be encouraged to commence the hearing within thirty (30) days and further encouraged to render a decision within fourteen (14) days.
- (b) In order to expedite the arbitration process, the Parties agree that they will discuss their understanding of the issue or issues to be placed before the Arbitrator, and will attempt to prepare a statement of all facts which are not in dispute. The identification of the issue or issues and any statement of agreed facts will be prepared in written form and placed before the Arbitrator by agreement of the Parties.
- (c) Each party to the arbitration will bear one-half the expense associated with the appointment of the Arbitrator.
- (d) The decision of the Arbitrator shall be binding on both Parties and any employee affected by it.

**20.07 AUTHORITY OF THE ARBITRATOR**

- (a) The Parties recognize that the authority of the Arbitrator is set out in Section 89 of the *Labour Relations Code of B.C.*
- (b) The Arbitrator shall not be authorized to make any decision inconsistent with the provisions of this Agreement, nor to alter, modify or amend any part of this Agreement.

**20.08 TIME LIMITS**

A grievance or dispute shall commence and proceed through the steps of the grievance procedure within the time limits provided, otherwise it shall be deemed to be abandoned. The time limits may be extended by mutual consent of the parties.

**20.09 PERSONS AUTHORIZED TO DEAL WITH GRIEVANCES**

- (a) The Union agrees to provide the Employer with a written list of the names of any persons, other than Shop Stewards, who are authorized to deal with the adjustment or resolution of grievances on behalf of the Union, and to provide further written advice of changes made in the list from time to time.
- (b) The Employer agrees to provide the Union with a written list of the names of any persons who are authorized to deal with the adjustment or resolution of grievances on behalf of the Employer, and to provide further written advice of changes made in the list from time to time.

**ARTICLE 21 - DEFINITIONS**

**21.01 TIME SPAN REFERENCES**

References to days, weeks, months or years shall be understood to mean calendar days, weeks, months or years, unless otherwise expressly provided in this Agreement.

**21.02 TYPES OF EMPLOYEES**

(a) Casual Employee

An employee who works from time to time, on an "on-call basis", but does not work on regular scheduled shifts.

The following Articles shall not apply to casual employees:

Articles 9.01, 10, 13 (with the exception of 13.01), 14, 15 (with the exception of 15.03 and 15.06), 16.03 and 17.02(d).

(b) Temporary Employee

An employee hired for a particular project, for a period not to exceed ninety (90) days, with no expectation of continuing employment beyond the completion of the particular project for which the employee was hired.

The Employer shall not hire a temporary employee if there is a regular employee on layoff who has the sufficient skill, ability and qualifications to perform the work associated with the particular project.

The following Articles shall not apply to temporary employees:

Articles 9.01, 10, 13 (with the exception of 13.01), 14, 15.01, 15.02 and 15.05.

(c) Regular Employee

An employee, other than a casual or temporary employee, who has completed his/her probationary period.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

**For the Union:**

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**Paul Sanderson  
President, Resort Quest**

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**Ellen-Marie Moreira  
Local 3000 Vice President**

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**Elissa MacLennan  
Director of Operations**

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**Parmjit Johal  
Committeeperson**

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**Malkiat Mann  
Committeeperson**

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**Don MacLeod  
Unifor National Representative**

**APPENDIX "A"****RE: WAGE RATES**

	<b>Effective June 1, 2014 1.5%</b>	<b>Effective June 1, 2015 1.5%</b>	<b>Effective June 1, 2016 2.0%</b>
<b>CLASSIFICATION</b>			
<b>Room Attendants</b>			
- 0 to 12 months service	<b>\$15.49</b>	<b>\$15.72</b>	<b>\$16.03</b>
-12 to 24 months service	<b>\$18.23</b>	<b>\$18.50</b>	<b>\$18.87</b>
- over 24 months service	<b>\$19.09</b>	<b>\$19.38</b>	<b>\$19.77</b>
<b>Housepersons</b>			
- 0 to 12 months service	<b>\$15.49</b>	<b>\$15.72</b>	<b>\$16.03</b>
-12 to 24 months service	<b>\$18.23</b>	<b>\$18.50</b>	<b>\$18.87</b>
- over 24 months service	<b>\$19.09</b>	<b>\$19.38</b>	<b>\$19.77</b>
<b>Supervisors</b>			
	<b>\$20.21</b>	<b>\$20.51</b>	<b>\$20.92</b>

**LETTER OF UNDERSTANDING #1**

Between:

OHR Springs Management Ltd.

And:

**Unifor** Local 3000

**RE:        PARKING**

Provided that the Owners, Strata Plan LMS 2364 Strata Corporation, continue to provide available free parking stalls in the building, the employees shall be entitled to park in such stalls at no cost.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

**For the Union:**

\_\_\_\_\_  
**Paul Sanderson**  
**President, Resort Quest**

\_\_\_\_\_  
**Ellen-Marie Moreira**  
**Local 3000 Vice President**

\_\_\_\_\_  
**Elissa MacLennan**  
**Director of Operations**

\_\_\_\_\_  
**Parmjit Johal**  
**Committeeperson**

\_\_\_\_\_  
**Malkiat Mann**  
**Committeeperson**

\_\_\_\_\_  
**Don MacLeod**  
**Unifor National Representative**

**LETTER OF UNDERSTANDING #2**

Between:

OHR Springs Management Ltd.

And:

**Unifor** Local 3000

**RE: HOURS OF WORK FOR ROOM ATTENDANTS**

The hours of work for Room Attendants scheduled in the morning shall be 8:15 a.m. - 4:30 p.m. with one (1) fifteen (15) minute unpaid break to be taken at a time determined by the Employer.

The Employer reserves the right to revert to the 8:30 a.m. - 4:30 p.m. schedule after January 15, 2006. The existing Article 8.08 would then be removed with the following provision:

All Room Attendants working shifts of five (5) to eight (8) hours are entitled to a paid one-half (½) hour meal break between the third (3<sup>rd</sup>) and fifth (5<sup>th</sup>) hours of work.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

**For the Union:**

\_\_\_\_\_  
**Paul Sanderson**  
**President, Resort Quest**

\_\_\_\_\_  
**Ellen-Marie Moreira**  
**Local 3000 Vice President**

\_\_\_\_\_  
**Elissa MacLennan**  
**Director of Operations**

\_\_\_\_\_  
**Parmjit Johal**  
**Committeeperson**

\_\_\_\_\_  
**Malkiat Mann**  
**Committeeperson**

\_\_\_\_\_  
**Don MacLeod**  
**Unifor National Representative**



**LETTER OF UNDERSTANDING #3**

Between:

OHR Springs Management Ltd.

And:

**Unifor** Local 3000

**RE: WORKLOAD**

The Employer and the Union agree that the first priority when assigning rooms will be the safety of the room attendants, then quality of service and finally efficiency of service. At no time will the employees be expected to work through the lunch or break periods negotiated in the collective agreement.

The parties agree to schedule a meeting at least two (2) times per year to review workload issues in the housekeeping department. These meetings shall be attended by a shop steward, a maximum of two (2) room attendants, the housekeeping manager and/or the general manager. Notes will be taken and forwarded to the Local Union.

When a room attendant enters a room and it becomes clear that the room cannot be completed in the allotted time, the room attendant will immediately call to notify the manager and advise him or her of the circumstances. The manager will then assess what assistance is necessary.

Nothing in the Letter of Understanding precludes a room attendant from presenting a grievance on any matter pertaining to work load or content.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

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**Paul Sanderson  
President, Resort Quest**

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**Elissa MacLennan  
Director of Operations**

**For the Union:**

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**Ellen-Marie Moreira  
Local 3000 Vice President**

---

**Parmjit Johal  
Committeeperson**

---

**Malkiat Mann  
Committeeperson**

---

**Don MacLeod  
Unifor National Representative**

**LETTER OF UNDERSTANDING #4**

Between:

OHR Springs Management Ltd.

And:

**Unifor** Local 3000

**RE: PAID EDUCATION LEAVE**

The Employer agrees to pay twice into a special fund for the purpose of providing paid educational leave. Such leave shall provide leadership training. The first payment will be \$300.00 payable on or around July 1, 2012, the second payment will be \$300.00 payable on or around July 1, 2013. Payments will be directed into a trust fund established by the National Union, **Unifor**. Cheques shall be made payable to: **Unifor** Leadership Training Fund, **Unifor**, 205 Placer Court, Toronto, Ontario M2H 3H9.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

**For the Union:**

\_\_\_\_\_  
**Paul Sanderson**  
**President, Resort Quest**

\_\_\_\_\_  
**Ellen-Marie Moreira**  
**Local 3000 Vice President**

\_\_\_\_\_  
**Elissa MacLennan**  
**Director of Operations**

\_\_\_\_\_  
**Parmjit Johal**  
**Committeeperson**

\_\_\_\_\_  
**Malkiat Mann**  
**Committeeperson**

\_\_\_\_\_  
**Don MacLeod**  
**Unifor National Representative**

**LETTER OF UNDERSTANDING #5**

Between:

OHR Springs Management Ltd.

And:

**Unifor** Local 3000

**RE: VAISAKHI CELEBRATIONS**

**Time off to attend the annual Vaisakhi celebrations in Squamish, Vancouver and/or Surrey shall be assigned to employees on a rotational basis, rather than by seniority.**

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

**For the Employer:**

**For the Union:**

\_\_\_\_\_  
**Paul Sanderson  
President, Resort Quest**

\_\_\_\_\_  
**Ellen-Marie Moreira  
Local 3000 Vice President**

\_\_\_\_\_  
**Elissa MacLennan  
Director of Operations**

\_\_\_\_\_  
**Parmjit Johal  
Committeeperson**

\_\_\_\_\_  
**Malkiat Mann  
Committeeperson**

\_\_\_\_\_  
**Don MacLeod  
Unifor National Representative**